

Terms and Conditions

- 1. Check-in: Available from 14:00. Check-ins after 17:00 require prior arrangement.
- 2. Check-out: Must be completed by 11:00.
- 3. Guests: Overnight guests not registered at the time of booking are prohibited.
- 4. Smoking: Strictly prohibited inside all premises, including rooms and common areas.
- 5. Cancellations:
 - 30 days or less before stay: No refund.
 - 31–60 days before stay: 50% refund.
 - More than 60 days before stay: Full refund.
- 6. Refunds: Not issued for late arrivals, early departures, or unused services.
- 7. Payment: Proof of payment must be emailed to <u>marinaguesthouse24@gmail.com</u>.
- 8. Laundry: Available by prior arrangement; confirm rates and availability with staff.
- 9. Self-Catering: Marina Guesthouse does not provide breakfast or dinner services.
- 10. Breakages/Damages: Report any issues promptly to ensure replacements. The booking individual is liable for damages or missing items.
- 11. Property Items: Blankets, towels, or other items must not be removed from the premises.
- 12. Noise: Maintain reasonable noise levels at all times to respect neighbors and the residential area.